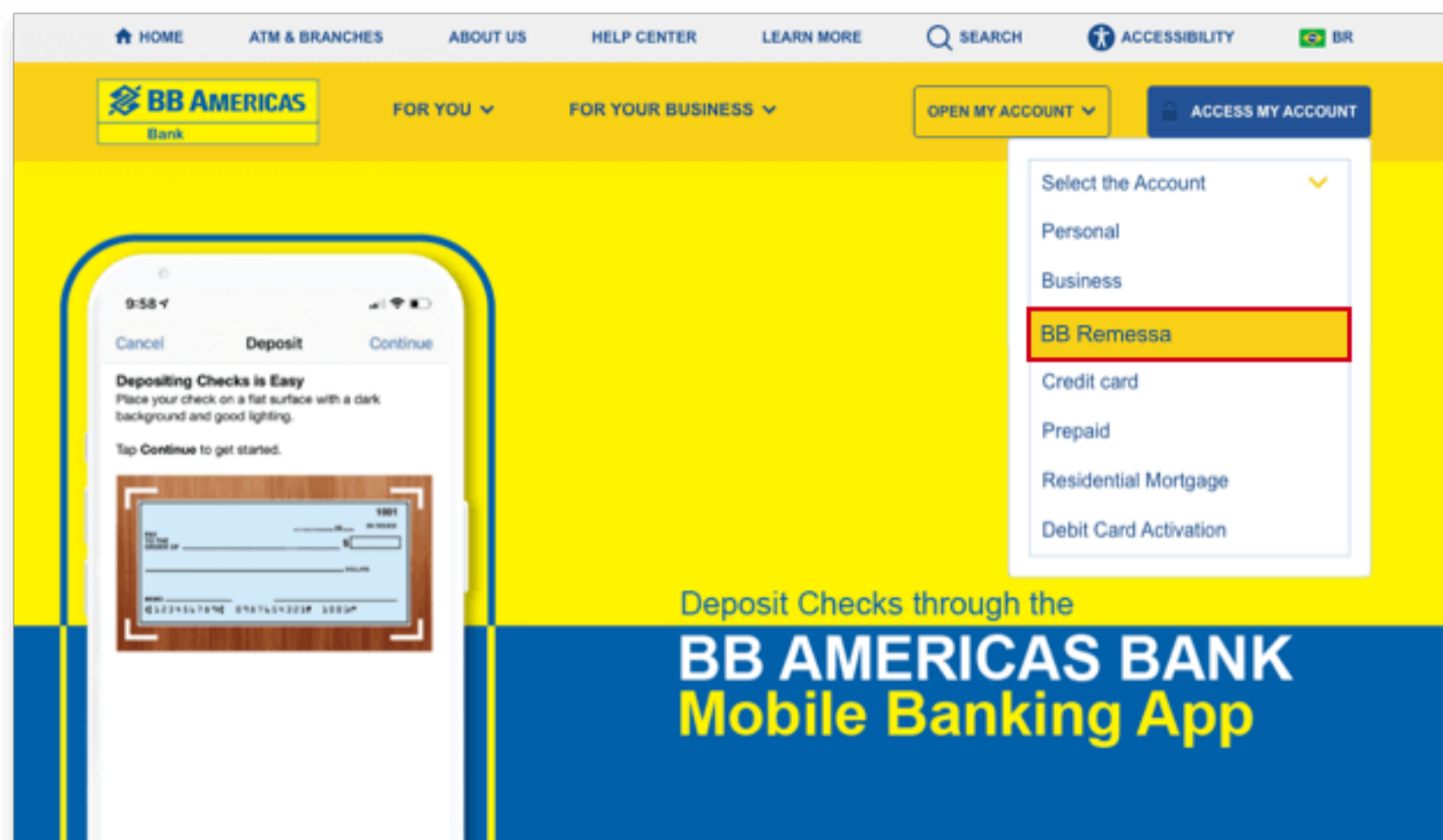
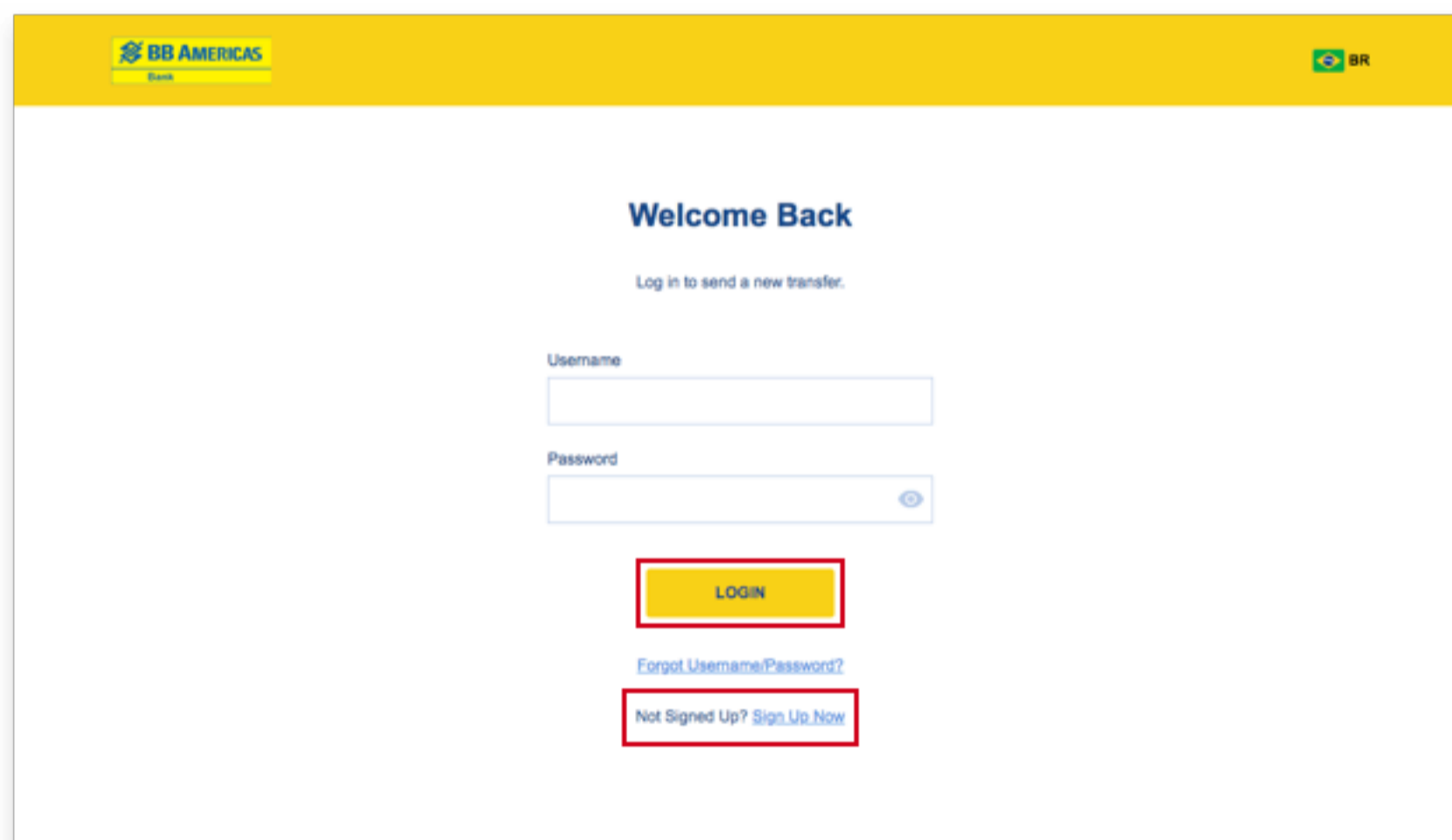


How to Cancel a Money Transfer Transaction

1. Access BB Americas Bank [website](#), click on **Access My Account** and select **BB Remessa**.

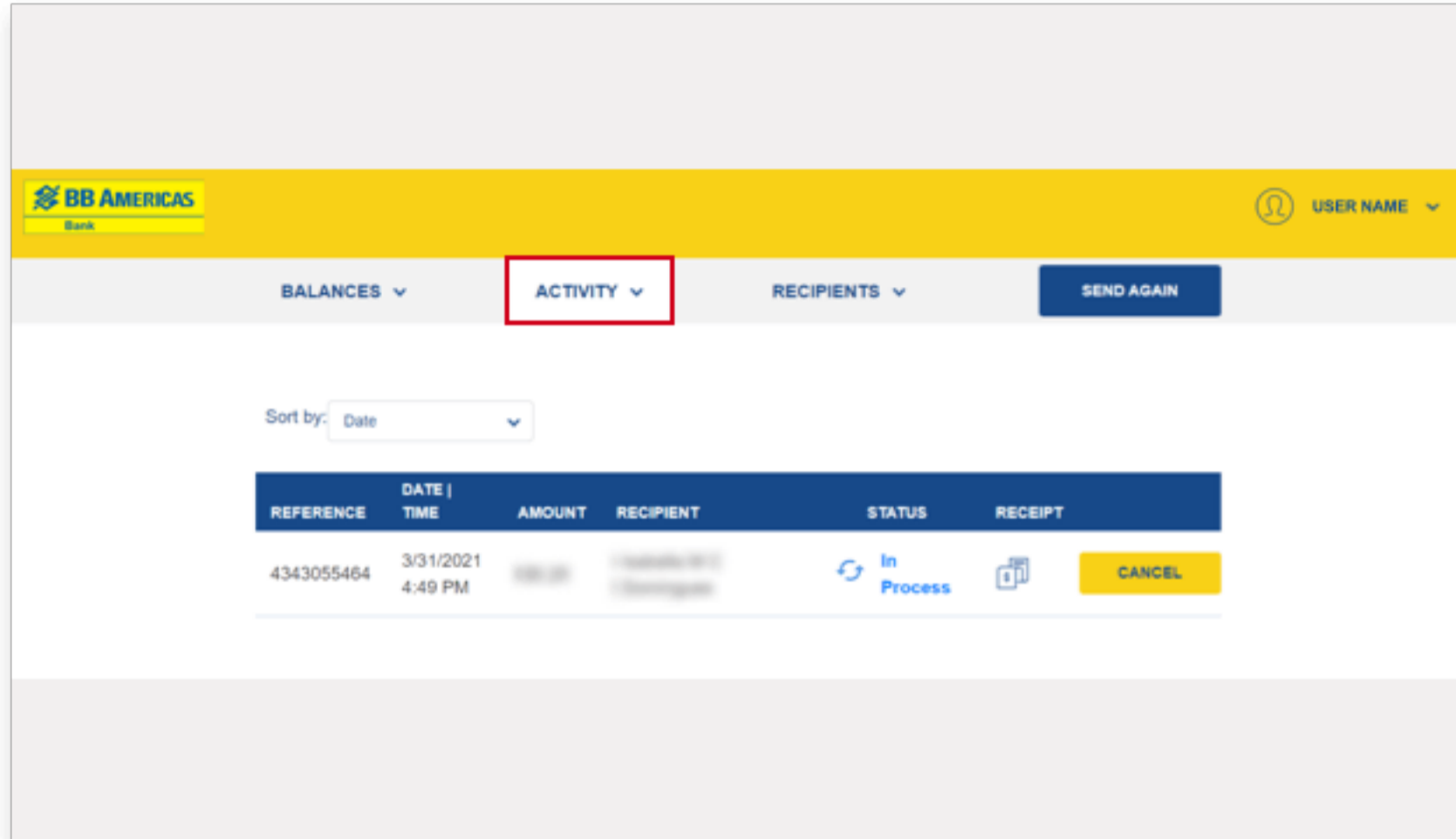


2. Enter your credentials (Username and Password) and click **Login**. If you have not yet signed up to access the BB Remessa Portal, click **Sign Up Now**.



3. Select **Activity** from the main menu to view your recent transactions. Identify the transaction you would like to cancel and press the **Cancel** button to the right of the transaction.

Note: You may request cancellation of a BB Remessa transaction within 35 minutes of the request being submitted. After 35 minutes the transaction can no longer be canceled.



4. Verify that the transaction status is shown as Canceled.

